

INSTRUCTIONS REGARDING THE RIGHT TO WITHDRAW FROM THE CONTRACT

INSTRUCTIONS REGARDING THE RIGHT TO WITHDRAW FROM THE CONTRACT When purchasing at the Browin.pl website you are entitled to withdraw from the sale contract within 14 days from the date of delivery of the Order or receipt thereof at our Sales Showroom, depending on the form of delivery chosen, without having to specify any cause for it.

In order to take advantage of the right to withdraw from the contract you need to notify us – BROWIN Sp. z o.o. Sp. k. – within the period specified above and using:

e-mail address: salon@browin.pl,

Customer Service Office telephone number: +48 42 23 23 230,

or fax: +48 42 23 23 293

of your decision to withdraw from this contract by means of a clear statement, for example through:

a letter send via e-mail to the address: salon@browin.pl, or via fax to the number: +48 42 23 23 293

or a letter sent by mail to the address: BROWIN Sp. z o.o. Sp. k. ul. Pryncypalna 129/141, 93-373 Łódź.

You can take advantage of the template of contract withdrawal form. However, this is not obligatory.

In order to meet the deadline for withdrawing from the contract it is enough if you send the information regarding exercising your right to withdraw from the contract prior to expiration of the deadline for withdrawing from the contract.

In the event of withdrawing from this contract we shall refund all the payments received from you, including the costs of delivery of items (except for additional costs resulting from the method of delivery – other than the least expensive, standard method of delivery that we offer – that you have chosen), without delay, and in any case not later than within 14 days from the date on which we were informed of your decision to exercise the right to withdraw from this contract.

If a part of goods encompassed by the order is returned, BROWIN shall reimburse to you the cost of delivery of the goods returned in the amount proportional to the value of the goods returned in relation to the order value. Payment reimbursement can be made using the same payment method that you used in the original transaction, unless you consented clearly to some other solution. In any case, you will not incur any payments in relation to this return.

We may withdraw the refund until the moment of receiving the item(s) or until the moment of being provided with a proof of it being sent back, depending on what happens first.

Please send back or provide us with the item immediately, and in any case not later than 14 days from the day on which you notified us of withdrawing from this contract. The deadline is met if you send back the item prior to expiration of the 14 -day period to the address:

BROWIN Sp. z o.o. Sp. k.

ul. Pryncypalna 129/141,

93-373 Łódź

Please mark the package as: "Return", which will facilitate the implementation of your right to withdraw from the contract.

You will have to incur the direct costs of item return.

You can take advantage, for example, of the services of Poczta Polska or any other entities providing services of this type.

Example prices of such services can be found below:

- <http://cennik.poczta-polska.pl>
- <https://www.dpd.com.pl/var/storage/original/application/094df9ec99e8e98228624c17543cbee9.pdf>
- http://images.fedex.com/downloads/downloadcenter/pl/FedEx_PriceList_PLPL.pdf

You are responsible only for reduction in value of items stemming from using them in a manner other than necessary for ascertaining the item character, features and functioning.

Best regards,

BROWIN Sp. z o.o. Sp. k.